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# Joe Hodkinson

# Profile

With a strong passion for technology I have been working within the IT sector for the past 12+ years where I have developed a breadth of IT skills and have gained vast experience of working within both the public and private sectors.

Although from a highly technical background I have made the move over into a management focused role enabling me to develop strong experience of team leadership and project management. My current role has not only allowed me to further develop myself as a manager but also gain vast experience of delivering enterprise architecture projects to enable business change and transformational IT to a wide range of customers.

• Team Leadership • Project Management • Infrastructure Management • Enterprise Architecture • Service Delivery Management (SDM) • Troubleshooting • Problem Solving • Time and budget management • IT Strategy & Strategic Planning • Communication • Stakeholder Management • Microsoft Technologies •

# Experience

Cloud Infrastructure lead & Consultant, Risual, Manchester — Nov 2015 to Present day

On taking up the post of ‘Cloud Infrastructure Lead’ I have taken on a management role within the Cloud Infrastructure practice. On taking the post as Cloud Infrastructure Lead I have Swiftly put new processes, methodologies and systems in place to enable raising of morale amongst staff and energised approach to enable a new modernised way of working. My exceptionally strong organisational and project management skills are a key of success allowing me to support the team in the delivery of a wide range of projects.

Daily, I demonstrate my strong interpersonal and communication skills working with demanding stakeholders, customers and partners along with ensuring team moral and efficiency via communication and providing clarity. Through effective communication and by being a conduit of information throughout the business I ensure the goals and vision of the company are maintained and promote a positive working environment.

Personal development of the team is a passion of mine working with them closely to put into place personal development and training plans. The post has allowed me to actively be involved in the training and support of junior members of the team along with supporting graduates.

I have a proven record of accomplishment of managing cross functional resource and supporting the internal PMO function ensure good utilization within the team with regular reporting back to the senior management team within the business.

Responsibilities:

* I provide full accountability for the day-to-day team management incorporating giving regular PDP and one-2-one reviews with team members capturing and supporting SMART objectives.
* Supporting the team with professional and personal development - achieved through regular internal training sessions and providing the necessary support on exams and external training needs.
* Identifying and communicating on project risks, concerns and issues and escalating were necessary providing effective communication with customers and managing demanding stakeholders.
* Negotiating and influencing relationships with third parties, customers and partners.
* Supporting risual’s internal sales team with pre-sales calls and meeting to help develop and advance customer relationships.
* Working with the external recruitment agents on CV selection, technical interviewing and new employee induction.

Systems Management Consultant, risual, Manchester— Sept 2013 to Nov 2015

As an experienced, field based technical consultant working within the Systems Management practise at risual. As a consultant, I specialised in managing and delivering large-scale, complex transformation programmes within the IT service management & automation solutions space. Solutions were designed and delivered using the using the Microsoft System Centre suite along with Microsoft Azure public cloud.

Responsibilities:

* Working with customer’s key project stakeholders and business leaders along with the technical team to identify business and technical requirements through workshops enabling high-level and low-level designs to be produced.
* Developing and shaping programs of work for projects creating schedules of work for the delivery of the project.
* Leading on implementing large-scale, transformational projects helping customers to drive business change through technology.
* A took a strong focus of Microsoft technologies focused on public cloud offerings from Microsoft with Microsoft Azure, system and client management, automation and monitoring focused around the Microsoft System Centre suite of products and cloud based solutions.

Microsoft Consultant, ANS, Manchester — Sept 2012 to Sept 2013

Working within the Microsoft consultancy team at ANS we took responsibility for designing and implementing Microsoft solutions ranging from Active Directory through to Microsoft Exchange for a variety of customers - both in the public and private sector. As a very hands-on and technically focused role I built upon the Microsoft experience I had gained at Weir Minerals and took a lead role in developing and shaping an automation and service management solution that could integrate with their FlexPod offering enabling Microsoft management of the environment.

**Previous Roles:**

* Tier 3 and Server Support, Weir Minerals, Todmodern — Feb 2010 to Sept 2012
* 2nd Line Support Technician, NetMania-IT, Staffordshire — Jan 2009 to Feb 2010
* Server support Technician, JCB, Staffordshire —2007 to Jan 2009
* Apprentice, JCB, Staffordshire — Jan 2005 to 2007

# Education

* Staffordshire University - HND in IT
* Leek College of FE - BTEC Diploma in IT
* Thomas Alleyne’s High School - A\* - Business Studies, A - IT, B (2x) English & (2x) Science, C Math’s & Design and Technology

# Skills and Exams

* Working towards my ILM (level 5) through risual and Staffordshire University.
* Study towards TOGAF.
* Hold a valid, UK driving license.
* Hold valid SC (Security Clearance) and NPV3 (National Police Vetting) clearance.
* Various Microsoft MCP, MCSA and MCSE exams - details available upon request

# Objectives

My goal is become associated with a company that can offer a challenging leadership position where I can utilise my skills and gain further experience while enhancing the company’s productivity. I have a strong desire to use my skills and experience of IT transformation to bring about business change and would like to play a direct role in designing and delivering the long-term IT strategy and vision.

It is important to me that I can contribute directly to the growth and success of the company while working closely with a team of people and effectively managing the IT portfolio.

The position should allow for personal and professional growth commensurate with achievements.

# References

References are available upon request.