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| Clare Nyananyo |
| 246 Surbiton Road Fairfield Stockton on tees TS197SF  |
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| Email: clare102023@gmail.com |
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| PERSONAL STATEMENT |
| A highly motivated and enthusiastic person who at all times can be relied upon to work individually or as part of a team. The experience gained, often in high pressure and challenging situations have led to an outstanding level of discipline and adaptability. An honest, hardworking individual with a very professional and pleasant nature who can communicate with people exceptionally well at all levels. A keen willingness to learn new skills and undertake any training as required ensuring knowledge and skills are up to date. I have passed my Level 1 in Health and Social Care and have recently commenced Level 2. In addition, I have gained my care certificate in administering medication. I’m a committed person and once I commit to something it gives me the motivation to succeed. I provide a fully bespoke service to the people I support, some of the essential tasks include:* Personal care and support with hobbies
* Educational Support and days out
* Shopping Support and domestic support
* Sit-in Support
* Confidence building and social inclusion
* Assistance arranging appointments and accessing the community
* Chaperone service to and from hospital and doctor’s appointments
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| EMPLOYMENT*Jan 18 – Present: Protocol Education- SEND Teaching Assistant*  *I*  help and support teaches and other support staff to give the learners the best education they can possibly achieve. Also supporting children with difficult behaviours such as mental health, difficult behaviours, and autism.*Nov 17 – Present: Artison People – Beauty Adviser*  *I work currently at Boots in Middlesbrough and Stockton*  *Promoting and selling L’Oreal Fragrance Helping the customer find the best possible fragrance maybe for her self or a loved one. I have targets to reach on a daily basis and to achieve my target I approach the customer with a smile.* *May ’17- Nov 17: Pebbles Care – Residential Care Officer*  I am supporting children and young adults from the ages 8 -18 years who have experienced family or placement  breakdown, emotional and behavioural difficulties or  other significant interruptions in their lives. *Aug ’16-May’17: Danshell Group – Challenging Behaviour Support Worker* As a challenging behaviour support worker I supported service users who have personality disorders, autism and challenging behaviours with  everyday living skills and supporting them in the community.*Mar ’16-Aug’16: Personal Support Network – Support work* As a support worker, I was involved in activities that affect the everyday lives of the individuals. I provided a domiciliary care service within the clients own homes, enabling them the live in a dignified manner in the  place of their choice.*Mar ‘15 – Jul ’15: Hartlepool Training & Employment Services- Trainer / Assessor* I was responsible for the delivery and assessment of employability to Level 1 learners, enabling development of skills and knowledge in  interview techniques and included teaching Business Administration and Customer Service at Level 1. |
| *Feb ‘14 – Jul’14:* | *Middlesbrough College- Voluntary Trainer / Assessor*  |
|  | This was a voluntary position at Middlesbrough College for the Painting and Decorating department which involved delivering, guiding and assessing Level 1 Diploma in Painting and Decorating in the workshop.  |
| *Jul ‘13 –Sep ’13:*  | *Middlesbrough College- MC Crew Painter and Decorator*General painting and decorating duties including sanding and filling walls/ ceiling’s, painting ceilings and walls, sanding between each coat also gloss/ eggshell skirting boards, dado rails, doors, door frames, window sills.  |
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| *2006 – 2013:*  | *Home maker*Within this time I decided to start my family  |
| *2004-2006:* | *Trader Jacks- Bar Staff* |
|  | Duties included customer service, cash handling, stock control and waitressing |
| *2003-2004:* | *Garlands Call Centre- Customer Service Adviser*  |
|  | Inbound and outbound calls selling sky plus and upgrading packages. Also dealing with customers’ accounts. |
| *EDUCATION**2016-Present:**2016-2016:**2015-2015:**2014-2014:* | Diploma Health and Social Care level 2 (Middlesbrough College)NCFE Level 2 Awareness of Mental Health Problems (Middlesbrough College). Grade: PassNCFE Health and Social Care level 1 (TRAIN LTD).Grade: Pass TAQA Assessors Award Level 3 (Middlesbrough College). Grade: Pass |
| *Sep‘13-May’13:* *Oct ‘13-Dec ’13:**Sep‘12- Mar’13:**1995-2000:*  | Painting and Decorating, Diploma Level 2 (Middlesbrough College). Grade: Merit.Preparing to teach in the lifelong learning sector Level 3 (Middlesbrough College). Grade: Pass.Painting and Decorating, Diploma Level 1(Middlesbrough College). Grade: Distinction.St David’s R.C. School, Middlesbrough5 GCSE(Including Maths, English and Science) References available on request.I also have a full clean driving license and own my own vehicle. |
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