

# Matt Childerley

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D.O.B - 31/08/1984

## Profile

I am a time served joiner with 17 years experience, I completed a CITB apprenticeship with David Wilson Homes working on new build housing. I currently work as a technician for Story Homes customer services and before that I worked for local authority in asset management. I have strong organisational skills, a keen eye for detail, excellent fault finding/problem solving ability. I'm computer literate and always interested in learning new skills.

## Education

### West Nottinghamshire College

- NVQ 3 Wood Occupations
- Advanced Construction Award – City & Guilds
- Application of number – Level 2 City & Guilds

## Experience

### Nov 2015 | Present – Customer Service Technician

Story Homes | Panther house, Asama court, Newcastle Upon Tyne, NE4 7YD

Survey and carry out planned works in customers properties. Liaise and build relationships with the site teams, contractors and customers. Project managing properties when required. Providing technical advice and written reports to help with forward planning. Working in challenging environments whilst always maintaining our 5 star build quality and customer experience. Also had short spells working away in Scotland and Cumbria when the business required.



## **June 2014 | Nov 2015 – Maintenance/Repairs Technician**

South Tyneside Council | Town hall, Westoe road, South Shields NE33 2RL

Working as part of the asset management team, carrying out planned and reactive maintenance work within the councils property portfolio, including schools. Working closely with the building surveyors and building managers. Survey and inspect work giving condition reports and assessments, ordering materials to complete whilst keeping to tight budgets, liaising with contractors and conduct activities on site, carry out works in a multi trade environment taking into account compliance requirements and health and safety guidelines.

## **October 2011 | June 2014 – Voids Repairs Technician**

Ashfield Homes | Brook street, Sutton-in-Ashfield NG17 1AL

Working in void properties, carrying out modernisation, planned repairs and maintenance work, raising properties to a 'lettable' standard and meeting deadlines to re-let. Work includes fitting of kitchens, doors, floorboards etc. Also expected to multi trade as part of the role ie. Tiling, plaster patching, basic plumbing, glazing and more.

## **July 2011 | October 2011 – Joiner**

C-Mec Demolition | Gibbons St, Nottingham NG7 2SB

Working alongside the asbestos removal team on various contracts around Nottinghamshire and Newark and Sherwood District, Duties included reinstating ceilings (suspended and boarded) where asbestos had been removed. Also minor electrical work when required. Working closely with the contracts manager and the property tenants, scheduling suitable appointments for the work to be carried out. Responsible for the ordering of materials to complete the contract.

## **December 2010 | July 2011 – Joiner**

M S Plumbing And Heating | Homecroft Ave, Skegby NG17 3BJ

Working alongside the plumbers on domestic properties, carrying out new installations of kitchens, bathrooms, shower cubicles. Also tiling when required.

## **September 2010 | December 2010 – Shop Fitting Joiner**

Allen Chambers Joinery | Lathkill Court, North Wingfield, Derbyshire S42 5UE

Working on various high street shop contracts in Liverpool, Manchester, Bath and Portsmouth. Working on complete fit outs. Duties included dry lining, suspended ceilings, paneling, skirting & architrave, door casings etc.

## **August 2007 | September 2010 – Joiner**

Connaught | Brierley Park, Stanton Hill, Notts

Working on social housing contracts around Ashfield, Bassetlaw and South Yorkshire. Duties included fitting of new kitchens and bathrooms, 2<sup>nd</sup> fix work, floorboards, pipe boxings. Also expected to multi trade ie, glazing, tiling, plaster patching etc.

## July 2001 | August 2007 – Site Joiner

David Wilson Homes | 2 Orchard Court, Nottingham NG8 6PX

Working on various new build contracts around Nottinghamshire, Derbyshire, Lincolnshire and South Yorkshire. Served a 3 year CITB apprenticeship. Working on all aspects of joinery involved in house building including roofing, floor joists and coverings, stairs, 1<sup>st</sup> and 2<sup>nd</sup> fix work. Also small amounts of bricklaying, shuttering, rendering when required.

## Training

- PASMA – tower scaffold
- Asbestos awareness
- Sharps awareness
- Abrasive wheels – mounting, setting & safe operation
- Working at height
- Fire safety awareness
- Equality and diversity
- Delivering customer excellence
- Dealing with difficult people
- RTITB Counter balance forklift licence