

Lucy Tattersall

curriculum vitae



An enthusiastic, creative and hardworking individual with a wealth of experience within Interior Design. Excellent organisational, listening and communication skills required to work autonomously or as part of a team. Comprehensive attention to detail with the pragmatism to deliver projects on time, on budget and to the complete satisfaction of the client.

Key skills include

- Sales, marketing and customer service experience
- Extensive knowledge of Interior Design
- Creativity and practicality
- Tenacity and determination
- Effective communicator
- Project management and budget control

Current and previous employment

LUCY LOCKETTS, KIRKHAM, LANCASHIRE

Interior Designer & Owner (Jan03 to Current)

- **Communication:** dealing with clients in person, by telephone and email to clarify budget, purpose and function at planning stage
- **Project Management:** maintaining client expectations and satisfaction from proposal to completion
- **Administration:** handling purchasing, sub-contractor invoicing and team performance
- **Concept Design:** creating detailed drawings and mood boards for client feedback and planning
- **In-house Design:** supporting Ace Décor with design, sales, marketing, ordering and customer advice
- **Coordination:** recruiting and managing trade professionals to ensure projects are delivered on time and on budget

ANFI DEL MAR, GRAN CANARIA

Interior Design Consultant (Jan98 to Jan03)

- **Commercial Design:** delivering detailed plans and designs for large scale holiday resort development
- **Efficiency:** planning best use of fabrics and materials for modern, cost effective and sustainable decor
- **Creativity:** producing bespoke, handcrafted murals for hotel accommodation and resort facilities

DALMENY HOTEL, ST ANNES, LANCASHIRE

Salon Manager & Senior Therapist (Mar94 to Jan98)

- **Training:** recruiting, training and managing team of therapists to deliver excellent service
- **Building Relationships:** maintaining close client relationships to increase repeat business

CONNECT HAIR & BEAUTY, BLACKPOOL

Salon Manager (Mar92 to Mar94)

- **Teamwork:** working effectively to communicate, collaborate and coordinate within a team
- **Ambition:** started as therapist, left as Salon Manager with improved people management skills

SALON CLASSIQUE, ST ANNES, LANCASHIRE

Beauty Therapist (Sep88 to Mar92)

- **Personal Development:** learning new skills and techniques by listening to experienced staff
- **Customer Service:** understanding the importance of customer communications in the beauty industry

Qualifications & Accomplishments

- **Open University (1999)**
Rhodec International Diploma for Interior Design
- **Accrington and Rossendale College (1988)**
BTEC Diploma Beauty Therapy & Business
- **Carr Hill High School (1986)**
9 GCSE's A-C
- **Cake Design:** applying my creative skills to design fabulous cakes for all occasions
- **Fitness:** an advocate of regular exercise for a healthy body and healthy mind
- **References, Portfolio & Testimonials on request**

Contact details

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