Gary Taylor

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|  |  |  10 Meins Croft |
|  |  |  Blackburn |
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| Story HomesKensington HouseAckhurst Business ParkChorleyPR7 1NY4 April 2018 |

Dear Sir/Madam

I wish to apply for the role of Regional Customer Service Technical Inspector, currently being advertised on your web site. Please find attatched my CV for your perusal and consideration.

As you can see from my attached CV, I have over 30 years experience in the Housing/ Construction industry, and I have the knowledge and skills developed during this time to make me the desired candidate for this role.

In my current role as a planned delivery surveyor at Guinness, I have been responsible for contract management on both our rented and homeowners stock planned works. Both of which have required excellent customer service skills, to ensure that all our customers receive full consultation, before any project commences and are more than satisfied with the final product. This also requires close budget monitoring, as projects progress and essential use of asset management information technology to achieve high KPI levels whilst working collaborctively as a team.

Since July 2017, I have worked with the Fire Risk Team and Guinness Property, visiting sites, surveying recommendations and scheduling required works.

With my previous experience and expertise, I know my contribution will be an asset to the Story Homes Team.

Thank you for your time and consideration. I look forward to meeting with you to discuss my application further.

Yours sincerely

Gary Taylor

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