***Emily Garson***

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**Personal Profile/Personal Attributes**

A mature and responsible individual with a positive outlook on life and a willingness to learn. I possess excellent interpersonal and communication skills, am bright, enthusiastic and am exceptional around people of all ages.

* Determined and decisive; I use my initiative to develop effective solutions to problems
* Creative and innovative; ability to ‘think outside the box’
* Reliable and dependable; never late, always in the right place with the correct equipment
* Team player with natural flair in group situations; adaptable and flexible, loyal and determined
* Emotionally mature; calming and positive temperament; tolerant and understanding
* Polite and well-mannered; being appropriate in the work place and with others

**Experience**

* Fully competent on MS Office products including Word, Powerpoint and Excel
* Customer service experience including handling customer complaints
* Dealt with confidential and sensitive client/customer information responsibly and professionally
* Confident working with people of all ages and backgrounds, including children
* Confident working with neurodivergent and disabled children
* Used to working in a fast-paced environment
* January 2019 - March 2019 placement at The Haven beauty salon in Brampton
* June 2019 - October 2019 placement at Captiva beauty salon in Brampton
* November 2019 - December 2019 placement as well as two days paid work at Five Senses Hideaway in Dalston
* February 2020 - September 2023 working as a beauty therapist at Rickerby Retreat performing professional 5 star treatments on clients and also doing reception shifts both during the day and night
* November 2022 - Passed a course in female intimate waxing
* Fully trained and qualified in ESPA Essentials
* August 2023 - Passed a course on gel nails
* September 2023 - Present working as a full time spa therapist at The Falls Spa in Borrowdale performing 5 star treatments on clients

**Achievements**

* Consistently achieved above average grading in Attitude to Learning within school
* Blue Peter badge winner in Primary School!
* Appeared in the cast of a number of sell-out shows for Stagedright Youth Theatre
* Had a piece of my writing published in the ‘Grimm Tales’ book in March 2016
* BABTAC member
* Fully ishga trained
* Elemis trained
* Performed in multiple musical theatre shows for The Green Room Theatre
* Co-director of Rainbow Wishes Foundation CIC

**Work Experience**

August 2016 –February 2020 Hayton Farm Shop & Tea Rooms

Weekend work serving food and drinks to customers within a busy restaurant located just outside Brampton. The role involves customer care and interaction, clear communication and problem solving.

June 2017 - July 2019 Cartmell Shepherd Solicitors, Carlisle city centre

Casual work as a scanning assistant based at the head office in Carlisle. The work involved the preparation and organisation of legal documents for electronic scanning within a team environment. I gained experience in handling confidential and sensitive information.

July 2018 – Present Rainbow Wishes Foundation

Working at a childrens’ entertainment company playing the role of different Disney characters while educating children about social skills and mental health. Through this, I have also been given the opportunity to work with disabled and neurodivergent children. I have recently become a co-director which allows me to oversee and make final decisions regarding the company.

January 2019 - March 2019 The Haven beauty salon, Brampton

Weekly work experience in a salon, both observing and assisting in performing multiple treatments.

June 2019 - October 2019 Captiva Hair and Beauty salon, Brampton

Weekly work experience performing treatments on clients as well as assisting when needed, as well as taking bookings both in person and over the phone.

November 2019 - December 2019 Five Senses Hideaway, Dalston

Weekly work experience observing, assisting and performing treatments on clients, as well as taking bookings, making vouchers and selling products to multiple clients. Over Christmas I was paid for doing treatments on clients.

February 2020 - September 2023 Rickerby Retreat, Carlisle

Working 4-5 days a week (Tuesday’s, Thursday’s, Friday’s, Saturday’s and Sunday’s) as a spa therapist, performing professional 5 star treatments on clients.

September 2023 - Present The Falls Spa, Borrowdale

Working 5 days a week on alternating shifts, performing professional 5 star treatments on clients.

**Education & Qualifications**

**GCSEs**

* English Language 6 (B)Photograph C
* English Literature 5 (B)History D
* Maths4(C). French D
* Performing arts Distinction. Science D

**AS Level**

Drama & Performing Arts Distinction

**Carlisle College**

Qualified Level 2 and Level 3 Beauty Therapist

**Hobbies**

Was a member of Stagedright Youth Theatre since 2012. Have appeared in the cast of a number of large shows, including a number of solo singing performances and opened a sell-out show in 2018 at the Sands Centre in Carlisle. Appeared and had multiple solo’s in two runs of shows dedicated to musicals at the Green Room Theatre in Carlisle. Avid reader, walker and music lover.

**Personal Details**

Address: Chislehurst, Old Brackenlands, Wigton, CA7 9LB

Date of Birth:13 December 2000

**References available on request**